

## Grosvenor Restoration Ltd (GRL) - LandVac Glazing Terms & Conditions

### Application:

These conditions apply to any Contract between Grosvenor Restoration Ltd (GRL- The Seller) and the Buyer for the supply of goods (The Contract)

### Vacuum Glazing:

These Terms & Conditions apply specifically to the supply and subsequent use and installation of LandVac Vacuum Insulating Glazing (referred to here as VIG)

### Technology

VIG is manufactured by taking 2 panes of glass, sealing the edges and drawing the air from between the panes to create a vacuum. This gives exceptional performance for both heat and sound insulation. To keep the panes from touching there are tiny spacers between the panes. These are barely visible from a short distance away.

Where the air is extracted there is an evacuation port in the corner of each unit. Under no circumstance should this be removed or damaged as it will lead to unit failure. There will also be one or more Getters in the unit which aid longevity of the units. The number of getters is relative to the size of the unit

### Disclaimer

Information and technical details in the seller's brochures and/or on this or the manufacturer's web sites are for guidance only and are not binding in technical detail. Specifications and product developments may be subject to change at any time and without notice.

Optical characteristics and other physical properties are subject to the manufacturer's own processes. The primary manufacturer has the right to change processes or characteristics without prior notice. Minor optical distortion may be experienced. This is due to the manufacturing processes and is not considered a fault.

External condensation may be seen during certain atmospheric conditions of high humidity and cooler temperatures. This is to be expected with all high insulation glass and is evidence that the glass unit is working as expected.

Due to the manufacturing process, minor scratches may be visible on the glass surface. Refer to the scratch tolerance specification

The Buyer or specifier is responsible for the correct selection and application of the VIG purchased or specified relating to the application

### Warranty

Unless specifically mentioned otherwise the VIG warranty is 15 years from the date of supply subject to correct handling and installation procedures

VIG must not be set into any bedding material that will harden over time, such as traditional putty. The use of glazing pins that may impact the VIG unit must be avoided. The bedding compound must retain an element of flexibility therefore butyl putty, glazing silicone, glazing tape or Heritage putty are acceptable. Traditional putty may then be used for facing. (Refer to the full Installation Instructions)

The warranty applies to the value of the replacement VIG units only and GRL or the manufacturer shall not be liable for any direct, indirect or consequential loss or damage (whether for profit, labour or otherwise) which arise in connection with the supply of goods or their use or resale by the Buyer

### Payment:

Will be a combination of an agreed non-refundable deposit (as written into the quotation) with the balance due on delivery

The property in the goods shall not pass until GRL has received in cash or cleared funds full payment for the price of the contract as agreed

### Delivery

Delivery times are given for guidance only.. Delivery time shall not be of the essence in any circumstances

### Handling

In accordance with trade custom and practice, once delivered the ongoing handling and storage is at the Buyer's own risk.

VIG units shall always be transported and stored in the upright position with adequate packaging between the units to prevent damage to the glass panes

#### Force Majeure

If the performance of any Contract is prevented by Force Majeure then the seller will be excused performance and make reasonable effort to overcome such limitations. The term Force Majeure includes, without limitation, acts of God, strikes, lock-downs, fire, accident, lightning, earthquakes, storms, floods, explosion, war and any other circumstances beyond the reasonable control of the Seller.

#### Governing Law:

These conditions and any Contract arising hereunder shall in all respects be in accordance with English Law and the Buyer agrees to submit to the jurisdiction of the English Courts